

## GENERAL ORDERING INFORMATION & REQUIREMENTS

### Specifying a Laminate:

Your laminate selection will be determined by the color number and finish code only. The color name may be included; however Counter Pro assumes no responsibility for cross checking color names with numbers. Orders containing color names only will be rejected.

### Laminate Finishes:

Many laminate colors are available in more than one finish, such as a gloss and a matte finish. Hence, including finish codes with color number is very important. It is also worth noting that some laminate companies use alpha characters to denote finish, such as Formica's –RD finish.

### Factory Order Laminates:

Due to potential delays, Counter Pro, Inc. **DOES NOT** accept orders for factory order laminates.

### Substrate Applications:

**Particleboard** is suitable for most applications where the counter top is supported by cabinets or brackets underneath.

**Particleboard with Backer** is used for aesthetic purposes as well as adding stability and helps prevent warping.

**Plywood** is best suited for applications where high strength with lower weight and moderate moisture resistance is a factor. It is typically used in commercial applications.

**Medex<sup>®</sup>** is medium-density fiberboard with good water resistance properties. Recommended uses include commercial bathroom counter tops and areas where exposure to moisture is an important consideration.

### Drawing/Layout Information: when ordering, please be sure to include the following:

1. All *length* and *depths* of counter tops pieces in inches **only**.
2. Arc, bullnose radius and clip corner *sizes* and *locations*.
3. Angle end base cabinet *specifications* and *dimensions*.
4. Bolted joint or laminate seam desired location (subject to laminate and shipping restrictions).
5. *Sink cut out location* to the center of the cut out, *size of cut out* and *radius corner sizes* for cut out.  
Please note: Actual cut out sizes for stainless steel, cast iron, china and composite sinks differ. Always provide a template for cut outs that may not be standard.
6. The symbols that we use and their meaning: // = laminate finished edge     $\phi$  = wood or bevel edges.  
Specify wood edge style or bevel edge color combination if applicable.

As always, please call Counter Pro if you have a question, our customer service department would be happy to assist you. Thank you for your cooperation!